LEARN PLAY STAY DOGGIE RESORT

Liability Waiver and Authorization

By signing below, in consideration of the services rendered by Learn Play Stay Doggie Resort to my pet(s), I acknowledge reading, understanding, and accepting the statements herein.

I understand LPSDR will exercise due diligence and reasonable care while caring for my pet(s).

Agree to Participate and Liability Waiver:

I understand certain activities that my pet may participate in, including boarding, daycare, training, grooming, and movement within and outside of the facility involve risk and potential injury including but not limited to:

- Exposure to parasites, viruses, and other medical conditions passed from dog to dog or person to dog
- Sprains, strains, bites, broken bones
- Fatigue, dehydration, nicks, cuts, escape, or death

I further understand that not each and every potential risk can be listed above, nonetheless agree that the benefits associated with dog socialization outweigh the possible risks, therefore, I hereby voluntarily release, forever discharge, and agree to hold harmless and indemnify LPSDR, its agents, successors, heirs, and Dazzled Dogs by Dess from any and all liability, claims, demands, actions, or rights of action, which are related to, arise out of, or are in any way connected with my pets participation in activities at LPSDR, including those allegedly attributable to the negligent acts or omissions of LPSDR and their staff.

Further, I understand that I may be exposed to certain risks when bringing my pet to LPSDR or when picking up my pet at LPSDR. Such risks may include property damage, lost property, and/or physical injury inside or outside the facility, such as falling, slipping, illness, and/or dog bites. Therefore, I hereby voluntarily release, forever discharge, and agree to hold harmless and indemnify LPSDR, its agents, successors, heirs, from any and all liability, claims, demands, actions, or rights of action, which are related to, arise out of, or are in any way connected to the negligent acts or omissions of LPSDR and their staff.

Authorization of Medical care:

If my pet experiences a medical emergency, illness, or injury while in the custody of LPSDR, LPSDR shall provide my pet with emergency veterinary treatment for the illness or injury. LPSDR will make every reasonable effort to reach me pursuant to the contact information I have provided. However, if LPSDR is unable to reach me, I consent to LPSDR seeking appropriate veterinary care. I accept responsibility for any and all associated expenses.

Notice:

The boarding of animals is subject to Article 4 (3.2-6518 et seq.) of chapter 65 of Title 3.2. If your animal becomes ill or injured while in the custody of the boarding establishment, the boarding establishment shall provide the animal with emergency veterinary treatment for the illness or injury.

The consumer shall bear the reasonable and necessary cost of emergency veterinary treatment for any illness or injury occurring while the animal is in the custody of the boarding establishment. The boarding establishment shall bear the expenses of veterinary treatment for any injury the animal sustains while at the boarding establishment if the injury resulted from the establishment's failure, whether accidental or intentional, to provide the care required by 3.2-6503. Boarding establishments shall not be required to bear the cost of veterinary treatment for injuries resulting from the animal's self-mutilation.

Veterinary Records:

I understand that LPSDR requires proof of vaccinations against, or proof of treatment for Rabies, Distemper, and Kennel Cough, prior to boarding at the kennel or receiving any other services from LPSDR, and that documentation of current vaccinations or treatment must be furnished to LPSDR. Any pet that has been ill with any communicable condition will not be admitted until the pet is symptom-free for a minimum of 10 days or written veterinary clearance is provided. LPSDR will not accept any dogs that have had surgery within the last 10 days and are not fully healed. I attest that my pet in all respects is healthy and does not suffer from any disability, illness, or condition which could affect said pet, other pets, or employees' safety at LPSDR. Any health concerns, allergies, etc. will be brought to the attention of LPSDR staff before the pet is left in the care of LPSDR. If any illness or injury is noted within 48 hours following the return of my pet, I shall immediately notify LPSDR so that LPSDR can provide appropriate notification to owners of animals which may have been exposed to disease or involved in an incident resulting in injury and to people who may have been exposed to disease.

Food and Meds:

When boarding overnight, the Owner agrees that it is the Owner's responsibility to leave an adequate supply of food and medication for the Owners dog(s) during the entire time the Owner's dog is cared for at LPSDR. Should the food/medication supply need replacement, the Owner authorizes LPSDR to purchase replacement and the owner will reimburse LPSDR for the cost of what they had to replace.

Weakened Immune System:

The Owner understands special-needs dogs, young puppies, and senior dogs naturally have a higher risk of injury, stress-related illnesses, weakened immune system, or exacerbation of any pre-existing conditions. As such, by using our facility for boarding, daycare, training, grooming, etc. the Owner is waiving any claim for injury or illness experienced by the Owner's dog while in our care.

Elderly Dogs:

Owners of elderly dogs (approaching the end of life) need to know in the event that the Owner's dog passes while in our care, our policy is to transport Owner's dog to the Owner's vet (within 15 miles) where he/she will be held until Owner can be reached by the Vet for further instructions. If the Owner's vet is closed or outside of our transport distance, then we will transport to the nearest 24-hour facility. Trip charge will be based on time/distance.

Flea and Tick Free:

I attest that my pet is currently on a flea and tick preventative. If fleas are found, LPSDR will give a mandatory flea bath, and the customer will be responsible for the charge of our current groomer's prices.

Spay and Neuter:

Prior to boarding or participating in daycare, any dog that has recently been spayed/neutered must be 10 days healed. Generally, we will accept non-neutered and non-spayed dogs for boarding and on a case-by-case basis for daycare. We will accept non-neutered dogs for daycare unless dominance or behavioral issues arise due to them not being neutered, and we will accept non-spayed dogs for daycare as long as the females are not in heat.

Temperament:

I attest that my pet either does not have any biting or aggressive tendencies that would risk the safety and well-being of other animals, employees, and individuals at LPSDR, or I have disclosed such information to the staff in advance. LPSDR reserves the right to stop service if Owner's dog(s) become unsafe.

Prior to enrolling in our daycare program, we require that your dog complete a Temperament Test. Each test is done by appointment for a small fee and typically lasts about 10 minutes. Our certified dog trainer will evaluate and verify that your pet is a good fit for daycare. This will ensure that every doggie guest enjoys a safe, positive, and playful experience during their visit.

Damages:

I accept the responsibility of paying for any damage to facility, property, and/or equipment caused by my pet.

Cancellation, No-Show, and Tardiness Policy:

Cancellations must be done 48 hours prior to reservation date. If cancellation notice is less than 48 hours, a cancellation fee may be applied.

Late Pickup and Closing Time: Checkout time for boarding Monday - Saturday is 12 PM. If your dog is not picked up by this time, a late pickup fee may be applied. If Owner's dog(s) are not picked up by closing time, then Owner hereby authorizes overnight boarding appropriate for dog(s) and is responsible for any applicable overnight boarding charges and any charge required for food.

For grooming clients, a 50% fee will be applied if there is a no call/no show or cancellation notice that is less than 48 hours. Further, if you are more than 15 minutes late you risk losing your appointment without notice due to groomer time constraints.

Grooming Fit-In-Fee: All services are done by appointment, though our groomer tries to accommodate as many walk-ins as possible throughout the year. However, during the busy season of the holidays, a fit-in charge will be applied if an appointment is not made in advance.

Grooming:

Client understands the risks of potential injury and possible reactions as a natural part of the grooming procedure and will hold LPSDR/Dazzled Dogs By Dess harmless and without liability in such circumstances. These include but are not limited to: nicks, cuts, scrapes, stress, skin irritation, and death.

I acknowledge that dogs with severely matted coats are at a greater risk of injury, stress, and trauma, and that removing a heavily matted coat may reveal hidden pre-existing conditions and cause post-grooming side effects including: skin irritation, redness, nicks, cuts, or abrasions caused by tight mats pulling against or adhering to the skin, hematomas or bruising due to sudden blood flow rushing back into tissues after tight bands of hair are removed, hot spots, sores, or fungal/bacterial inflammation trapped beneath the pelted fur, and behavioral or physical reactions such as excessive scratching, shaking, licking, or temporary discomfort. I grant permission to shave severely matted coats and release LPSDR/Dazzled Dogs By Dess, its owners, operators, groomers, and employees from any and all liability, claims, demands, or damages arising out of or related to the de-matting or shave-down process.

Other Grooming Fees:

Mandatory flea baths will be added to grooms as needed (if fleas are found), and if the Owner's dog(s) happen to soil their fur, we will bathe them at the Owner's expense based on the current groomer's prices.

In addition, a nail trim fee will be added if the Owner's dog(s)' nails are too long and cause breaking of the skin or deep scratches to staff, volunteers, and/or other dogs.

Client understands that due to the nature of pet grooming, all quoted prices prior to grooming Client's pet(s) are only estimates. Final prices will depend upon the temperament of each pet, their tolerance of the grooming process, size, condition of the pet's coat, styling, etc.

Photographs and Statements:

I authorize use of my pet's visual images and statements on LPSDR website and in other marketing materials such as, but not limited to, social media posts, posters, and newsletters.

Valid Dates:

These agreements, waivers, and authorizations will remain valid and in force as long as and whenever my pet participates in any activity at or with LPSDR.

Signature of Owner: _____ **Date: _____**